

METHOD AND SYSTEM FOR PROVIDING A LINKAGE BETWEEN
SYSTEMS MANAGEMENT SYSTEMS AND APPLICATIONS

ABSTRACT OF THE DISCLOSURE

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The present patent application proposes a method and system for providing an improved consistency between the SMS and the WFMS by a linkage between the two. A tight, integrative linkage is provided which can be established, managed and maintained automatically by the application, and particular by the WFMS, or, alternatively by the SMS. This allows the provision of a consistent business process oriented view of the systems management system monitored resources, that means information technology resources, such as programs, and workflow management system monitored resources, that means organization resources, such as people. This is achieved by either of two ways:

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Either, by enhancing the application's monitor in order to include the functionality of the enterprise console and taking profit from the merged information of both systems, the SMS and the WFMS; or

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By enhancing the enterprise console in order to include the functionality of the WFMS's process monitor and taking again profit from the merged information of both systems.